

2025 EMPLOYEE BENEFITS OVERVIEW CPC CAROLINA, LLC



January 1, 2025 through December 31, 2025

The contents of this booklet are intended for general information purposes only. It is not to be relied upon as a summary plan description or for the determination of any policy benefits, limitations, or exclusions. The master insurance policies issued by the respective carriers will be relied upon exclusively to determine all benefits.



The health of our employees is a priority and we recognize the importance of providing quality benefits as part of our overall compensation package. This Employee Benefits Overview (EBO) is provided as a convenient reference document of your benefit options. Please refer to the carrier's Summary of Benefits and Coverage (SBC) and/or Certificate of Coverage for detailed descriptions of all available employee benefit programs and exclusions. If you require further explanation or need assistance regarding claims processing, please refer to the customer service telephone numbers at the back of this guide.

Eligibility & Change in Family Status

Benefits are effective on the first of the month following 60 days from your date of hire and coverage is available for you, your spouse and/or dependent child(ren). Dependent child(ren) are eligible for coverage up to age 26 for medical, dental and vision benefits.

We have adopted an IRS-sponsored Section 125 Plan that allows premiums for medical, dental, vision insurance and/or certain supplemental policies to be deducted from your paycheck on a pre-tax basis. Under Section 125, changes to pre-tax benefits can be made **ONLY** during the Open Enrollment period unless you or a qualified dependent experience a change in family status (or Qualifying Event). Examples of Qualifying Events are as follows:

- Marriage/Divorce/Legal Separation
- Birth/adoption or placement of a child for adoption
- Death
- Loss of coverage (for you or dependents)/loss of eligibility status for dependents

It is your responsibility to notify Human Resources within 30 days of a Qualified Event if you want to add or remove a dependent from your benefit plans. The effective date will be the same day as the status change (for example, your newborn's birth date or date of marriage).

NEW

for 2025

Streamlining well-being with urgent care and pharmacy services.

Revive offers two foundational services-Urgent Care and Pharmacy-to simplify healthcare access, remove cost barriers, and ensure your employees are healthy, productive and engaged.

Scan to learn more, such as:



- How to enroll and learn more
- Prescriptions Explainer
- How to schedule urgent care
- Medication Formulary

revive

Urgent Care



You have 12 urgent care visits per member per year.

- **24/7 Access Nationwide:** Members can consult with providers at any time, from anywhere in the U.S.
- **Fast Response:** Most consultations occur within minutes, resolving urgent health concerns swiftly.
- **No Out-of-Pocket Costs:** Members enjoy seamless, cost-free access to urgent care, with no claims or copays required.
- **In-person care referrals** when needed.

Pharmacy Services



You have over 1,000 free medications available via home delivery.

You have over 70 medications available at retail.

- **Extensive Drug Coverage:** Our formulary includes over 1,000 maintenance medications and 70+ urgent medications.
- **Free Home Delivery:** Members receive their prescriptions conveniently at home, eliminating the need to visit a pharmacy.
- **Pharmacy Discount Card:** For medications not included in our formulary, our discount card ensures members still have access to affordable pricing.

Your medical coverage is designed to help promote good health and protect you and your family from major financial hardships in the event of illness or injury. Our medical plans are administered through UMR using the UnitedHealthcare Choice Plus network of providers.

Each health plan offered has unique features. You have the option to choose a medical plan that fits your needs and your budget by balancing the cost of premiums, deductibles, maximum out-of-pocket amounts, coinsurance, and copays. Generally, if you choose a plan with a higher deductible and maximum out-of-pocket, your monthly premium will be lower. Consider your family's overall typical or expected health plan utilization to choose the plan that is right for you. See medical summary below.



Medical Benefits Summary

In-Network Benefits / Member Cost Shares	UHC PPO Option 1	UHC PPO Option 2	UHC PPO Option 3	UHC HSA Option 4
Calendar Year Annual Medical Deductible	\$5,000 individual \$10,000 family	\$3,000 individual \$6,000 family	\$750 individual \$1,500 family	\$3,300 individual \$6,600 family
Coinsurance (Plan / Member)	80% / 20%	80% / 20%	80% / 20%	80% / 20%
Medical Maximum Out-of-pocket (includes deductible, coinsurance, Medical copays & Rx copays)	\$6,600 individual \$13,200 family	\$6,600 individual \$13,200 family	\$3,000 individual \$6,000 family	\$6,600 individual \$13,200 family
Aggregated or Embedded Accumulators	Embedded	Embedded	Embedded	Embedded
Benefit Overview				
Primary Care Office Visit	\$25 Copay	\$30 Copay	\$20 Copay	Deductible then 20%
Specialist Office Visit	\$50 Copay	\$50 Copay	\$20 Copay	Deductible then 20%
Preventive Care	No Charge	No Charge	No Charge	No Charge
TeleMedicine - UnitedHealthcare Teledoc	\$25 Copay	\$30 Copay	\$20 Copay	Max \$49 toward Deductible
Emergency Room	\$250 Copay + 20%	\$250 Copay + 20%	\$250 Copay +20%	Deductible then 20%
Urgent Care Center*	\$75 Copay	\$75 Copay	\$75 Copay	Deductible then 20%
Inpatient Facility Services	Deductible then 20%	Deductible then 20%	Deductible then 20%	Deductible then 20%
Outpatient Services	Deductible then 20%	Deductible then 20%	Deductible then 20%	Deductible then 20%
Rx Copays*	\$10 / \$35 / \$70	\$10 / \$30 / \$60	\$10 / \$30 / \$60	Once Deductible is Met: \$10 / \$35 / \$60
Medical Payroll Deductions - 52 Pay Periods	PPO Option 1	PPO Option 2	PPO Option 3	HSA Option 4
Employee	\$0.00	\$46.07	\$73.44	\$0.00
Employee + Spouse	\$163.96	\$172.14	\$229.61	\$145.47
Employee + Child(ren)	\$131.90	\$139.29	\$191.29	\$115.17
Family	\$253.69	\$265.36	\$347.46	\$227.27

The above references in-network benefits only; for out-of-network benefits see full summary of benefits. The benefits outlined here are for illustrative purposes only. The carrier's master policy will be relied upon exclusively in determining benefit reimbursement.

*Refer to information on the Revive program for access to urgent care and many maintenance medications. Participation in the Revive program can significantly reduce or eliminate your out-of-pocket costs shown here. Details on page 2.

PPO vs. HSA Medical Plans...What is the Difference?

The information below provides key definitions and a review of how PPO and HSA medical plans function. Both plans cover the same network of providers and the same services but how you pay for your share of expenses is handled differently. The benefit summary grid (located on page 3) outlines your out-of-pocket expenses and the benefit period specific to your plan.



PPO MEDICAL PLAN

- **Copays** are flat dollar amounts listed on your Benefit Summary for certain services. Typically, copays apply to physician office visits and prescriptions.
- **Deductible:** When you use services such as MRIs, CT Scans, lab work, hospitalization, or surgeries you must meet the **deductible** as indicated on your plan. **Copays do not apply to your deductible.**
- **Coinsurance** is a percentage of costs that you share with the insurance carrier after your deductible has been met.
- **The Maximum Out-of-Pocket** is the maximum amount you will pay, during a benefit period, and includes all deductible, copay, and coinsurance expenses. When an individual meets the maximum out-of-pocket, covered services are paid in full by the plan for that individual until the end of that benefit period. If the family maximum is met, services are covered in full by the plan for the entire family until the end of the benefit period.

HSA MEDICAL PLAN

- **Copays:** Generally, HSA medical plans do not feature copays for medical or pharmacy services. Instead, you are responsible for the amount of the claim, after the carrier has applied all applicable discounts, and the entire claim will be applied toward your deductible.

If your HSA medical plan includes copays for office visits or prescriptions, these copays are applicable once the deductible is satisfied.

- **Deductible:** The full deductible on your HSA medical plan must be met before your plan begins to pay. **All out-of-pocket medical and prescription expenses apply to your deductible.**
- **Coinsurance** is a percentage of costs that you share with the insurance carrier after your deductible has been met.
- **The Maximum Out-of-Pocket** is the maximum amount you will pay, during a benefit period, and includes all deductible, copays, and coinsurance expenses. When an individual meets the maximum out-of-pocket, covered services are paid in full by the plan for that individual until the end of that benefit period. If the family maximum is met, services are paid in full by the plan for the entire family until the end of the benefit period.

Virtual Visits

See a doctor 24/7 on your smartphone, tablet, or computer.

United Healthcare's Teladoc is a convenient way to interact with a Board-Certified Doctor via live, two-way video on your computer or mobile device 24 hours a day/7 days a week! Doctors can ePrescribe to your local pharmacy, as needed.

There is a copay for an online doctor visit on your PPO medical plan and less than a retail clinic visit on your HSA medical plan.

Behavioral Health Services are also available by appointment for the same cost as an in-office Behavioral Health visit. Behavioral Health professionals can help with depression, stress, anxiety, trauma and other non-emergency behavioral health concerns.

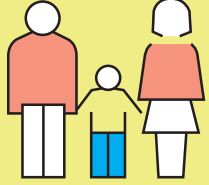
To get started, visit **Teladoc.com**
or call **1-800-835-2362**





Health Savings Account (HSA)

If you elect the HSA Medical Plan, you may contribute money into a Health Savings Account (HSA). **This is a personal bank account designed to allow you to save pre-tax dollars for current and future medical expenses. Money in this account is always yours and unused funds roll over year after year providing savings for future medical expenses.** Even though there is no limit to the amount of money you can accumulate in your account, there are annual contribution limits set each year by the IRS. The contribution limits are based on who you are covering under your medical plan. The contribution limits for January 1st – December 31st are as follows and are subject to change, per IRS regulations.

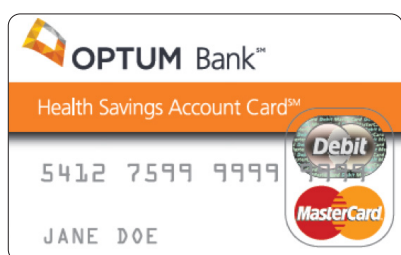
		
Single Medical Plan	Medical Plan with Dependents	Over Age 55
\$4,300 Annual Contribution Limit	\$8,550 Annual Contribution Limit	Additional \$1,000 Annual Catch Up Contribution

HSA

HEALTH SAVINGS ACCOUNT



We have chosen **Optum Bank** as the administrator for Health Savings Accounts. Upon initial election of the HSA Medical Plan, a Health Savings Account will automatically be opened for you and a debit card will be mailed to the address on file. Upon receipt, you must activate your card as instructed. Your debit card can be used as soon as funds are available in the account.



HSA FREQUENTLY ASKED QUESTIONS

What expenses are covered?

- Out-of-pocket expenses for medical, dental, vision, pharmacy, and over-the-counter medical items. For a complete listing of covered items, please visit your HSA medical plan administrator's website.

Who is eligible to contribute to a Health Savings Account?

- **You are eligible** if you have enrolled in an HSA- eligible medical plan and you **do not** have PPO coverage in addition to your HSA Medical Plan.
- **You are NOT eligible** for a Health Savings Account if you (or your spouse) contribute to a General-Purpose Flexible Spending Account (FSA) and
- **You are NOT eligible** for a Health Savings Account if you are enrolled in a government-sponsored medical plan such as Medicare, Medicaid, or Tricare. Health Savings Contributions must be discontinued 6 months prior to applying for Medicare Benefits.

Who can I use the funds for?

- You can pay for qualified expenses for yourself, your spouse, and dependent children, even if they are not covered on your insurance plans.
- If your Domestic Partner meets the IRS qualifications to be considered a taxable dependent, you can use your HSA funds for his/her qualified expenses.

Can I change my contributions throughout the year?

- Yes. You are not required to encounter a Qualifying Event to adjust your HSA contribution amount. Contact HR for more details and/or limitations on when changes to HSA contributions deducted through payroll should be reported.

What if I move to a PPO medical plan next year?

- Once funds are deposited into the HSA, the account can be used to pay for qualified expenses tax-free, even if you are no longer covered by an HSA- eligible medical plan. Please note, additional funds cannot be contributed into the account if you are not enrolled in an HSA-eligible medical plan.

What if I incur more expenses than I have funds available in my account?

- If you do not have sufficient HSA funds to pay for an eligible expense, you will need to issue payment by some other means. However, as funds accumulate in your HSA, you can reimburse yourself for those expenses provided the account was open on or before the date the expense was incurred. You will be required to provide the receipt(s) showing proof of payment.

Your Delta Dental Plan allows you access to two dental network options that are both considered **In-Network**: the PPO Network and the Premier Network. PPO and Premier Network providers agree to contracted amounts for their services, which prevents the provider from balance billing you for any amount that is discounted by Delta Dental.

To confirm if your provider participates with either the PPO or Premier Networks, you may contact Delta Dental (contact info provided at back of this booklet).

Which network is better? The PPO Network offers the deepest negotiated discounts, which results in more savings to you! The Premier Network includes more providers, but the discounts are not as deep as the PPO Network.

If you choose an out-of-network provider, dental services are paid by Delta Dental, but you may be subject to paying additional money, over what Delta Dental has paid, since this is not a contracted provider. This is called balanced billing.

The Purpose of Dental Coverage

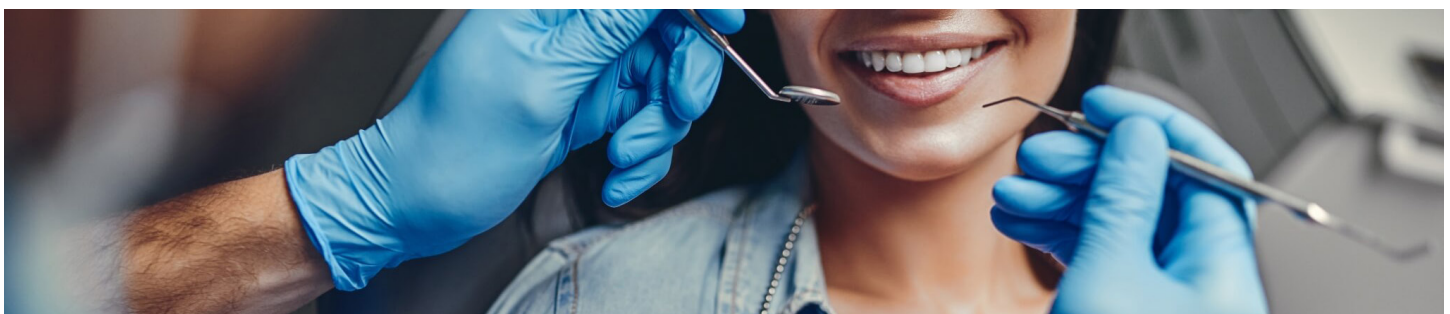
Dental insurance is designed to help you offset the cost of your dental care and to help you maintain good overall oral health. That's why we focus on preventive care to catch signs and symptoms of dental disease early. This could reduce the chance that you will need more complex treatment later.

If an issue does arise, dental insurance will usually help cover a portion of the treatment cost, so you don't have to pay the full bill yourself. This combination of preventive services covered at 100% and lower out-of-pocket costs makes dental insurance a valuable benefit.

Dental Benefits Summary



Dental Benefits	Core Plan PPO Network	PPO Buy Up Plan PPO+Premier Networks
Calendar Year Annual Dental Deductible	\$0 individual \$0 family	\$0 individual \$0 family
Dental Maximum Benefit per Year (per member)	\$1,000	\$1,000
Orthodontia Lifetime Max (per dependent)	\$1,000	\$1,000
Covered Services	Member Cost Share	
	In- Network	PPO / Premier
Diagnostic & Preventive - Periodontic Oral Exam - Teeth Cleanings (prophylaxis) - Sealants - Bitewing & Intraoral X-rays,	0%	0%
Basic Services (deductible applies) - Amalgam (silver-colored) Filling - Front composite (tooth- colored) Filling - Back Composite Filling, Covered as Composites - Simple Extractions	50%	50%
Major Services (deductible applies) - Major Restorative - Endodontics - Periodontics - Oral Surgery - Crowns - Implants - Prosthodontic Services	50%	50%
Orthodontic Services -Braces	50%	50%
Orthodontic Age Limit	Dependent children to the end of the month of age 19	
Dental Payroll Deductions - 52 Pay Periods		
	Core Plan	PPO Buy Up Plan
Employee	\$5.12	\$6.15
Employee + Spouse	\$10.77	\$12.93
Employee + Child(ren)	\$11.84	\$14.21
Family	\$17.68	\$21.23





Voluntary Vision Benefits

We are pleased to provide access to a comprehensive vision program through the **Delta Dental and VSP's Nationwide Network**. The amount you pay for vision services depends upon whether you visit a network or non-network provider. To find a network provider, contact Delta Dental / VSP (contact info at back of this booklet). A brief description of benefits is provided here.

Vision Benefits Summary



In-Network Benefits / Member Cost Shares	Delta Vision 130
Copays	
Exams	\$10 Copay
Lens Coverage	
Single Vision Lens	\$25 Copay
Lined Bifocal Lenses	\$25 Copay
Lined Trifocal Lenses	\$25 Copay
Frames	\$130 retail allowance
Contact Lenses (In lieu of glasses)	
Elective	\$130 retail allowance; \$60 fitting fee
Disposable	
Medically Necessary	No Charge
Service Frequency	
Exam	12 Months
Lenses	12 Months
Frames	24 Months
Vision Payroll Deductions - 52 Pay Periods	
Employee	\$1.45
Employee + Spouse	\$2.91
Employee + Child(ren)	\$3.11
Family	\$4.97



Voluntary Supplemental Plans

Medical related supplemental plans are designed to help cover out-of-pocket costs associated with medical care. These special policies provide needed financial support during unexpected life events which impact your ability to earn a paycheck. Supplemental benefits pay directly to you to help cover everyday expenses, such as a mortgage, car payments or groceries so you can focus on getting well.

Cancer Coverage

Cancer Coverage is perhaps the most popular of these medical related supplemental plans.

The American Cancer Society reports "1 in every 3 women and 1 in every 2 men" will have a cancer diagnosis.

Accident Coverage

There are activities that you or your family do on a daily basis that may lead to an accident or injury. Injuries can happen while playing sports, traveling and even at work. Allstate's Group Accident plan pays benefits for expenses associated with an accident and can help protect hard-earned savings should an on-or-off the job, accidental injury occur.

Universal Life

Universal Life allows policy owners to modify the amount and frequency of premium payments as long as there is sufficient cash value in the policy to cover monthly deductions. Universal Life also contains a cash value in addition to a death benefit. This coverage is flexible to meet your needs and budget and is available for you, your spouse and child(ren).



STAR ROBBINS &
COMPANY



Contact Information At-A-Glance

 General Information	 CPC Carolina, LLC	Human Resources Phone: 270-618-6455 Employee Resources email: Teamsupport@cpccfeeds.com
 Medical / Pharmacy Benefits		Customer Service: See phone number listed on your medical ID card. www.umar.com
 Virtual Urgent Care / Pharmacy Program		Concierge Support 1-888-220-6650 https://member.myrevive.health/
 Dental Benefits		Customer Service: 1-800-955-2030 www.deltadentalky.com
 Vision Benefits		Customer Service: 1-800-877-7195 www.VSP.com
 Worksite Voluntary Supplemental Plans		SRC Customer Care and Call Center 1-606-878-2775
 Additional Assistance Claims, Billing, & Enrollment Resolution Benefit Planning Firm		Rose Taylor Client Service Concierge Phone: 859-255-9455 ext. 1102 email: rose@bimgroup.us

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